Switch/Solo (UK Maestro) Response Reason Code Description/Usage

Code	Name	Comments	Recommended Action
100	Approved	Successfully approved	N/A
104	Successful Action Requested	Successfully approved Safetech – Returned for FA (Fraud Analysis) action	N/A
201	Invalid Account Number	Bad check digit, length or other credit card problem	CUST
202	Bad Amount; Non-numeric Amount	Amount sent was zero, unreadable, or exceeds maximum allowable amount	FIX
204	Other Error	Unidentifiable error	FIX
231	Invalid Transaction Division Number	Transaction Division number incorrect	FIX
238	Invalid Currency	Currency does not match Chase Paymentech merchant setup for Transaction Division	FIX
239	Invalid MOP for Transaction Division	Method of payment is invalid for the Transaction Division	FIX
241	Illegal Action	Invalid action attempted	FIX
248	Blanks Not Passed in Reserved Field	Blanks not passed in the Reserved Field	FIX
249	Invalid MCC	Invalid Merchant Category Code (MCC) sent	FIX
251	Invalid Start Date	Incorrect start date or card may require an issue number, but a start date was submitted	FIX
252	Invalid Issue Number	Issue number invalid for this BIN	FIX
253	Invalid Transaction Type	Invalid transaction type for this order If a European merchant is participating in Maestro Recurring Payment Program (MRPP), the AAV provided must be a static AAV, and the Transaction Type must =2	FIX
258	Not Authorized to Send Record	Transaction Division is not authorized to send record or the account is a Visa Canadian debit card	FIX
275	Ceiling Limit	The transaction amount exceeds the transaction division limit (ceiling limit) as established by the merchant's set up instructions	FIX
301	Issuer Unavailable	Authorization network could not reach the bank which issued the card	RESEND
401	Call	Issuer wants voice contact with accountholder	VOICE
501	Pickup	Card issuer wants card returned	CUST
522	Card is Expired	Card has expired	CUST
530	Do Not Honor	Generic decline – No other information is being provided by the issuer	CUST
605	Invalid Expiration Date	Card has expired or bad date sent. Confirm proper date	CUST
606	Invalid Transaction Type	Issuer does not allow this type of transaction	CUST
834	Invalid MOP / Unauthorized User	Method of payment is invalid for the Transaction Division	CUST

Recommended Actions Key:

Call = Call Chase Paymentech
Cust = Try to resolve with customer or get an alternate method of payment
Fix = There is an invalid field being sent. Fix and resend
N/A = Not applicable
Resend = Send this transaction back at any time
Voice = Perform a voice authorization per Chase Paymentech instructions
Wait = Wait 2-3 days before sending back, or try to resolve with your customer