PayPal Response Reason Code Description/Usage

Code	Name	Comments	Recommended Action
000	No Answer	Chase Paymentech received no answer from auth network	RESEND
100	Approved	Successfully approved	N/A
104	Successful Action Requested	Successfully approved Safetech – Returned for FA (Fraud Analysis) action	N/A
201	Invalid Account Number	Bad check digit, length or other credit card problem	CUST
202	Bad Amount; Non-Numeric Amount	Amount sent was zero, unreadable, or exceeds maximum allowable amount	FIX
204	Other Error	Unidentifiable error	FIX
225	Invalid Field Data	Data within transaction is incorrect	FIX
227	Missing Companion Data	Specific and relevant data within transaction is absent	FIX
231	Invalid Transaction Division Number	Transaction Division number incorrect	FIX
238	Invalid Currency	Currency does not match Chase Paymentech merchant setup for Transaction Division	FIX
239	Invalid MOP for Transaction Division	Method of payment is invalid for the Transaction Division	FIX
241	Illegal Action	Invalid action attempted	FIX
248	Blanks Not Passed in Reserved Field	Blanks not passed in the Reserved Field	FIX
249	Invalid MCC	Invalid Merchant Category Code (MCC) sent	FIX
253	Invalid Transaction Type	Invalid transaction type for this order	FIX
258	Not Authorized to Send Record	Transaction Division is not authorized to send record or the account is a Visa Canadian Debit card	FIX
275	Ceiling Limit	The transaction amount exceeds the Transaction Division amount limit (ceiling limit) as established by the merchant's setup instructions	FIX
303	Processor Decline	Generic decline – no other information is being provided by issuer	CUST
304	Not On File	No card record or invalid/non-existent to account specified. Billing agreement ID or transaction ID not valid	CUST
468	Number of Agreements Exceeded	Maximum number of agreements was exceeded	CUST
469	More Than One Agreement	More than one agreement specified for reference transaction	CUST
470	Agreement Types Cannot be Mixed	Agreement types cannot be mixed in the same project	CUST
471	Invalid Agreement Type	Invalid agreement type	CUST
472	Buyer Did Not Accept Agreement	Buyer did not accept agreement	CUST
473	Agreement for Transaction Already Created	An agreement for the transaction has already been created Token has already been used to create a billing agreement	CUST
474	Billing Address Does Not Exist	Billing address request does not exist for the merchant	CUST

PayPal Response Reason Code Description/Usage (continued)

Code	Name	Comments	Recommended Action
509	Over Limit	Exceeds withdrawal or activity amount limit	CUST
521	Insufficient Funds	Insufficient funds/over credit limit	CUST
530	Do Not Honor	Generic decline – No other information is being provided by the issuer	CUST
534	Do Not Honor – High Fraud	The transaction failed PayPal's risk models	CUST
551	Duplicate Transaction	The transaction was previously processed	FIX
594	Other Error	Unidentifiable error. Issuer generated. The invoice number is not unique, a contract ID is required, or amount , tax, shipping and handling amounts are formatted incorrectly	FIX
599	Refund Not Allowed	Refund Not Allowed	N/A
754	Account Closed	Bank account has been closed. The customer's PayPal account was closed/restricted	CUST
759	Customer Opt-out	The customer's billing agreement was cancelled. The customer's billing agreement was cancelled	CUST
834	Invalid MOP/Unauthorized User	Method of payment is invalid for the Transaction Division	CUST
835	No Permission	Customer does not have permission to refund the transaction	CUST
902	Process Unavailable	System error/malfunction with Issuer	RESEND/ CALL/CUST
903	Invalid Expiration	Invalid or expired expiration date	CUST
904	Invalid Effective Date	Card not active. Action is required by the customer	CUST
910	PayPal Agreement has expired	Customer's billing agreement has expired	CUST
911	Funding Source to expire	7-12 day notice that customer's funding source will expire	CUST
912	Account/Agreement Updated	Customer's agreement description was updated	CUST
913	Previous Agreement in Effect	Customer cancelled upgrade to account; previous agreement in effect	CUST
914	Buyer removed final funding source	Customer removed final funding source from their account	CUST

Recommended Actions Key:

Call = Call Chase Paymentech
Cust = Try to resolve with customer or get an alternate method of payment
Fix = There is an invalid field being sent. Fix and resend
N/A = Not applicable
Resend = Send this transaction back at any time
Voice = Perform a voice authorization per Chase Paymentech instructions
Wait = Wait 2-3 days before sending back, or try to resolve with your customer