MoneyPak Response Reason Code Description/Usage

Code	Name	Comments	Recommended Action
000	No Answer	Chase Paymentech received no answer from auth network	RESEND
100	Approved	Successfully approved	N/A
104	Successful Action Requested	Successfully approved Safetech – Returned for FA (Fraud Analysis) action	N/A
201	Invalid Account Number	Bad check digit, length or other credit card problem	CUST
202	Bad Amount; Non-numeric Amount	Amount sent was zero, unreadable, or exceeds maximum allowable amount	FIX
204	Other Error	Unidentifiable error	FIX
225	Invalid Field Data	Data within transaction is incorrect	FIX
231	Invalid Transaction Division Number	Transaction Division number incorrect	FIX
238	Invalid Currency	Currency does not match Chase Paymentech merchant setup for Transaction Division	FIX
239	Invalid MOP for Transaction Division	Method of payment is invalid for the Transaction Division	FIX
241	Illegal Action	Invalid action attempted	FIX
248	Blanks Not Passed in Reserved Field	Blanks not passed in the Reserved Field	FIX
249	Invalid MCC	Invalid Merchant Category Code (MCC) sent	FIX
253	Invalid Transaction Type	Invalid transaction type for this order	FIX
258	Not Authorized to Send Record	Transaction Division is not authorized to send record or the account is a Visa Canadian debit card	FIX
275	Ceiling Limit	The transaction amount exceeds the transaction division amount limit (ceiling limit) as established by the merchant's setup instructions	FIX
303	Processor Decline	Generic decline – no other information is being provided by issuer	CUST
452	Account Already Redeemed	Account has no available funds	CUST
456	Invalid Refund Amount	Refund amount does not match deposit amount	CUST
457	Verification Denied	Generic decline – No other information is being provided by the Issuer	CUST
458	Verification Error	Generic decline – No other information is being provided by the Issuer	CUST
461	Account Is Not Redeemed	Account has not been activated	CUST
465	Account Already Refunded	Amount already refunded	CUST
591	Invalid CC Number	Bad check digit, length or other credit card problem. Issuer generated	CUST
606	Invalid Transaction Type	Issuer does not allow this type of transaction	CUST
607	Invalid Amount	Amount not accepted by network	FIX
740	Match Failed	Unable to find a match for MoneyPak authorization record – based on Transaction Division number, amount, confirmation ID and account number	FIX

MoneyPak Response Reason Code Description/Usage (continued)

Code	Name	Comments	Recommended Action
763	Invalid Account Number	Account number is incorrect	CUST
767	Invalid Account Number Format	Formatting of account number is incorrect	FIX
834	Invalid MOP/Unauthorized User	Method of payment is invalid for the Transaction Division	CUST
902	Process Unavailable	System error/malfunction with Issuer	RESEND/ CALL/CUST

Recommended Actions Key:

Call = Call Chase Paymentech
Cust = Try to resolve with customer or get an alternate method of payment
Fix = There is an invalid field being sent. Fix and resend
N/A = Not applicable
Resend = Send this transaction back at any time
Voice = Perform a voice authorization per Chase Paymentech instructions
Wait = Wait 2-3 days before sending back, or try to resolve with your customer