

Account Number Masking

BENEFITS AT A GLANCE

- Protects exposure of account data that could lead to fraud
- Helps you comply with PCI and other security standards
- Provides the research and reporting tools you need without compromising customer privacy



Protect Customer Data

Chase Paymentech's Account Number Masking service enables you to protect sensitive data from unnecessary exposure. It answers your need to provide enhanced account data security in environments where many employees have access to business data – in Chase Paymentech's reporting and transaction history search tools.

To protect the financial interests of customers and merchants, this feature is enabled for all direct Chase Paymentech merchants and partners using our proprietary, Web-based reporting solutions, Resource Online and Paymentech Online.

How It Works

Restricting access to customer account data minimizes the risk of employee fraud. Account Number Masking varies by application and report, but typically obscures most of the digits of the customer's account number and, in some instances, the merchant's demand deposit account (DDA) number.

More Information

For more information, contact your Chase Paymentech Account Executive or Business Development Representative.





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What is Account Number Masking?

Account Number Masking hides portions of customer and merchant data in your Chase Paymentech financial reports and transaction history searches.

What are the benefits of Account Number Masking?

In an age of increasing awareness and concerns to protect private information and reduce fraud, many states and the credit card industry have enacted laws and regulations to protect personal account information. Account Number Masking provides enhanced security for customer data by limiting access to full account numbers. It can also reduce employee fraud.

Is Account Number Masking available in Delimited File Reports?

Yes, Account Number Masking is an available option for Delimited File Reports.

How will I search for transaction history without the full account number?

You can enter a search query using your merchant order number or your reference number. However, if available you can enter the full customer account number. When the transaction list is returned, the account number will be masked – even if you entered the full number in your query. You will still be able to view all related transaction data.

Does Account Number Masking only apply to specific payment methods?

Account Number Masking masks any account number included in your reports and transaction history.

