



May 1, 2013

## Two New Enhancements to Help You Deliver Great Customer Service

### ***Orbital® Payment Gateway – Enhanced Authorizations***

Now you can access additional payment card data and use it to analyze buying habits with Enhanced Authorizations, a free, new service for the Orbital Payment Gateway.

Enhanced Authorizations provides the following additional information on your customer's payment card, if applicable:

- Affluent Category
- Country of Issuance
- Commercial Card
- Prepaid Card
- Signature/PINless Debit and more

By analyzing this data, you can enhance your services with a better understanding of how customers make purchases, minimizing recurring payment declines and even offering specialized promotions to customers. This data may also help you manage potential fraud.

#### *How to Update*

- For Enhanced Authorizations using Application Programming Interface (API), please certify to the latest [Orbital Gateway specifications](#).
- For Virtual Terminal users, you may either enter the request manually for each transaction or set a flag on the *General Admin* screen to automatically request this information.

### ***Orbital® Virtual Terminal – Text or Email Receipts to Customers***

You asked for digital receipts. We listened and updated the Orbital Virtual Terminal so you can deliver receipts faster and easier. With this latest version, you can seamlessly text (SMS) or email receipts directly to the customer.

You can use this free feature from your Orbital Virtual Terminal on the response screen as the transaction is being processed or from the *Response Data* tab. (See image)

RECOMMENDED DATA	OPTIONAL DATA	LEVEL 3 DATA	RESPONSE DATA
Approval Code	lat954		
Response Code	00 - Approved		
AVS Response Code	B - Zip Match / Zip4 No Match / Locale match		
Card Verification Number Response Code			
Card Type	Wise	Expiration Date	2019/10
Card Number		Card Verification #	
Amount	18.72		
Order ID #	60688		
Street			
City			
State	GA		
Postal Code	30309		
Order Description			
Soft Descriptor			
Transaction Date	2019-04-17 11:19:26		
Transaction Reference Number (TxRefNum)	51666076290886442607784C469F9D		

Print Receipts

**SMS Text and/or Email Customer Receipt**  
 Customer phone should be entered as 13 consecutive digits

Customer Phone

Customer Email

*Learn More*

For complete information, please download the [Virtual Terminal User Guide](#).

**Contact Us**

For more information on Enhanced Authorizations for Orbital Payment Gateway or text/email receipt capability for Orbital Virtual Terminal, please contact your Chase Paymentech Account Executive.

Thank you for your continued business. We look forward to serving you.

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We appreciate the opportunity to serve as your payment processor. We value our partnership and remain committed to providing you the product and service solutions you need to increase your operational efficiency.

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